

U.S. Legal Entity Name Change to Dharmacon, Inc.

Our legal entity in the United States is changing, and you will need to update your purchasing systems as soon as possible to ensure a smooth ordering process for Dharmacon™ gene editing, RNAi, gene expression and oligo orders!

Please update your systems:

NEW legal entity: **Dharmacon, Inc.**

Original legal entity: **GE Healthcare Dharmacon, Inc.**

NOTE: The TAX ID is not changing (84-1299796)

Please share this information with anyone in your organization who orders Dharmacon™ products. If you have any questions, please contact your local Dharmacon™ representative or call **1 800-235-9880**. If you prefer, you can email us at: cs.dharmacon@horizondiscovery.com or visit www.dharmacon.com.

Thank you again for your business and we look forward to continuing to serve you!

Q. What do I need to do?

A. Update your systems with the new name. Our tax ID, our remittance address, our bank account, and everything else remains the same.

Q. Has anything changed about how I should place orders?

A. No. You can still do so through our website (www.dharmacon.com), by phone, by email, or by fax. If you currently purchase through an authorized distributor, please continue to do so.
Please note that we are temporarily experiencing telephone issues. Placing an order online or using the Chat function on our website may be the quickest way to get orders processed and questions answered. We apologize for this inconvenience and are working to resolve it quickly.

Q. How do I contact the customer service and technical support groups?

A. You can use the information below to reach customer service or technical support.

cs.dharmacon@horizondiscovery.com

ts.dharmacon@horizondiscovery.com

Q. How can I get a copy of an updated W-9?

A. You can download a copy [our W9 here](#).

Q. Is my contract with “GE Healthcare Dharmacon, Inc.” still valid?

A. Yes, of course! Current agreements and other contracts remain valid through the agreed upon term.

Q. Which of the products that I order are impacted by this name change?

A. The name change applies for any Dharmacon™ product, including CRISPR products, siRNA, shRNA and microRNA products, cDNAs and ORFs, transfection reagents, and custom synthesis products.

Q. If we pay by mail, has the mailing address changed?

A. No change! You can still send checks to the address below. Our bank can accept payment both in the new name and the old name.

Dharmacon, Inc.
13930 Collections Center Drive
Chicago, IL 60693.

Q. If we pay with ACH or Wire, has anything changed?

A. No change! You can still submit payment to:

Bank of America
901 Main Street
Dallas, TX 75202-3714
ABA/Routing Number: 111 000 012 (ACH) or 026009593 (Wire)
Account Number: 3756231955 SWIFT: BOFAUS3N

Q. I have an order pending with Dharmacon. What happens to that order?

A. Don't worry, all pending orders will continue to be processed as normal, and our bank can accept payment made out to either entity. Our invoice will now say "Dharmacon, Inc." but will also note that we were "Formerly GE Healthcare Dharmacon, Inc." We hope this will enable you to match invoices to open purchase orders easily.

Q. Is this name change effective worldwide?

A. No. This is only for customers that get invoiced by the U.S. Dharmacon site (mostly U.S. customers). For now, customers who order through GE in Europe, Asia, or Canada, should continue to do so.

Q. Can customers order Dharmacon products with other Horizon product on same purchase order?

A. Not at this time.